

## About ACTS

Welcome to Animal Control Training Services. ACTS has long recognized the inherent risk and danger associated with the animal control profession. Officer safety is a priority when dealing with aggressive and dangerous behavior from both animals and humans. Our program is unique in that we offer real life, practical on-site training. ACTS training and consulting is specific to animal control officers focusing on officer safety and professional service at an affordable price.

Team members utilized in the assessment process are currently engaged in the animal control profession. They have well-earned reputations for managing effective programs and understand government responsibilities and limitations. In view of the staff's practical experience in animal control, as lecturers on a nationwide level and as consultants, ACTS provides a full spectrum of services for non-profit and government agencies.

"Animal Control: A program that effectively treats the symptoms while seeking to eliminate the causes by compassionately using the tools of education and enforcement."

Michael Burgwin

Animal Control Officers are responsible for the enforcement of state laws, county ordinances and city codes that pertain to the care, control, treatment and licensing of domestic animals with a priority to protect public safety and animal welfare.



Animal Control Training Services  
16608 W. 144 Terrace  
Olathe, Kansas 66062

Phone: 913-515-0080  
Website: [www.aco-acts.com](http://www.aco-acts.com)  
E-mail: [info@aco-acts.com](mailto:info@aco-acts.com)



**Professional  
Development of  
Animal Control  
Officers and Field  
Services through  
Training,  
Certification and  
Consultation**

**Animal Control  
Assessment and  
Development**

## Want a Closer Look?

ACTS can examine your field, shelter and administrative operations to include current deployment of resources (budget, equipment, training and staffing) and suggested productivity improvements. We can also assist you with new program development to include an operations manual, a list of equipment and resources, budget examples, training standards, and job descriptions.

The ACTS assessment team is made up of members who are actively engaged in the animal control field. They are experienced and knowledgeable in all aspects of the profession. Their years of direct involvement in animal control are of great benefit to the evaluation process.

### What Will ACTS Evaluate?

#### A. FIELD

1. Vehicles
  - (a) appearance
  - (b) type
  - (c) identification
2. Communications
  - (a) radios
  - (b) dispatch
  - (c) procedures
3. Uniforms
  - (a) required
  - (b) written regulations
4. Equipment
  - (a) capture
  - (b) safety
5. Record Keeping
  - (a) in the field
  - (b) fee collection
6. Domestic/Wild/Livestock
  - (a) dangerous dogs
  - (b) wild animal problems
  - (c) astray livestock
7. Citations
  - (a) issuance
  - (b) review process
8. Investigation Procedures
  - (a) case preparation
  - (b) report writing

#### B. COURT

1. Preparation
2. Appearance

#### C. TRAINING

1. Internal
2. External

#### D. ADMINISTRATION

1. Resources
2. Chain of Command
3. Public Relations

#### E. COMMUNITY RELATIONS

1. Programs
2. Volunteers

#### F. SHELTER

1. Facility construction
  - (a) materials used
  - (b) use of space
  - (c) traffic patterns
  - (d) disease control
  - (e) lighting
  - (f) public access areas
  - (g) storage areas
  - (h) security
  - (i) office area and resources
2. Operations
  - (a) sanitation
  - (b) air exchange
  - (c) record accountability
  - (d) policies and procedures
  - (e) euthanasia
  - (f) adoptions

#### What Does it Cost?

The ACTS Animal Control Assessment and Development service is affordable for small and large agencies. To download our information packet and a list of references, please visit our website via this link:

[www.aco-acts.com](http://www.aco-acts.com)