

Schedule of Training

Day 1

8:00 AM – 12:00 PM
Tactical/Interpersonal
Communication
1:00 PM – 3:00 PM
Basic Animal Control Officer
Investigations
3:00 PM – 5:00 PM
Courtroom Testimony and
Report Writing

Day 2

8:00 AM – 12:00 PM
Safe Handling of Aggressive
and Dangerous Dogs
1:00 PM – 5:00 PM
Safe Animal Handling/Capture
& Restraint Equipment

Each Day Lunch:
12:00 PM – 1:00 PM
(on your own)



The ACTS Training Course costs just \$250 for the complete 2-day course, or \$125 for any single day of attendance. You may pay for this training program either with an Agency Check, Personal Check, Purchase Order or Credit Card. To obtain a registration form for this course, visit www.aco-acts.com.

Questions? Contact ACTS at 913-515-0080 or via e-mail at info@aco-acts.com. Upon registration, you will receive a confirmation letter via e-mail.

Class location: LaGrange Police Department Training Center, 376 Aerotron Parkway, LaGrange, Georgia 30240. Need directions? Call 706-298-3606.



Animal Control Training Services
16608 W. 144 Terrace
Olathe, Kansas 66062

Phone: 913-515-0080
Website: www.aco-acts.com
E-mail: info@aco-acts.com



Training Course for Animal Control Professionals

April 26-27, 2018
LaGrange, Georgia

Hosted by
LaGrange Animal
Services



Day 1

Tactical/Interpersonal Communication - What is the goal of an Animal Control Officer during a contact? Answer: "generate voluntary compliance". The ability to communicate effectively is vital for the ACO. Professional presence and verbal skills are the first two elements presented when communicating with the public. The tactical communications course is specifically designed for the work of an ACO when dealing with stressful and emotional situations. The training provides a structured dialogue that can be used toward conflict resolution, enforcement and education, diffusing hostile situations and achieving a positive outcome. The course focuses on a win-win dynamic resulting in professional service, positive public relations, reducing liability and enhancing officer safety.

Basic Animal Control Officer Investigations - This course will detail the role of the Animal Control Officer in performing investigations and to identify the common types of investigations and variations between them. Participants will become familiar with scene assessment and the common tools and resources used in investigation procedures and case development. Complaint procedures, interview techniques and the types of forms and reports used for documentation will also be explained.

Courtroom Testimony and Report Writing - When should court preparation start? What should be done on the day of court? This block of instruction will focus on courtroom preparation and testimony from the initial call until the court date, to include: When/Why you should seek out your prosecutor before court; Important things that should be done during your testimony; Recognizing defense tactics and how to avoid them; and courtroom professionalism and dress standards/appearance. This course also includes instruction on how to write fact-based, unbiased, clear, grammatical reports as a record of the event and a tool for prosecution.

Day 2

Safe Handling of Aggressive and Dangerous Dogs - When responding to in-progress calls or conducting follow up investigations of dangerous and vicious dog activity, proper training and education is paramount for the Animal Control Officer. ACTS has developed a course specifically for ACO's relating to the safe response, handling and capture of dangerous and vicious dogs. Participants will gain a working knowledge of dog breed history and aggression, stimulus response/critical distance, behavior drives/instincts, dog characteristics/body language, safety equipment/handling considerations.

Safe Animal Handling/Capture & Restraint Equipment - Safe animal capture and handling is extremely important in order to protect the safety of the officer, the public and the animal. This block of instruction covers the skills and equipment that are necessary when dealing with domestic animals, wildlife, exotics and livestock. This practical course focuses on the animal species commonly handled by ACO's, injury prevention, dangers and risks, capture and restraint methods, equipment, safe loading and transportation.

**Special thanks to our host,
LaGrange Animal Services!**

