

Schedule of Training

Group A

May 15

8:00 AM – 12:00 PM

Tactical/Interpersonal
Communication

1:00 PM – 5:00 PM

Safe Handling of Aggressive
and Dangerous Dogs

May 16

8:00 AM – 5:00 PM

Officer Safety/Self-Defense

Group B

May 17

8:00 AM – 12:00 PM

Tactical/Interpersonal
Communication

1:00 PM – 5:00 PM

Safe Handling of Aggressive
and Dangerous Dogs

May 18

8:00 AM – 5:00 PM

Officer Safety/Self-Defense

Each Day:

12:00 PM – 1:00 PM

Lunch — on your own

The ACTS Training Course costs just \$250 for the complete 2-day course or \$125 for any other single day attendance. You may pay for this training program either with an Agency Check, Personal Check, Purchase Order or Credit Card. To obtain a registration form for this course, please visit www.aco-acts.com. Questions? Contact ACTS at 913-515-0080 or via email at info@aco-acts.com. Upon registration, you will receive a confirmation letter via e-mail.

Class location: Long Beach Animal Care Services, 7700 E. Spring Street, Long Beach, California 90815. Need directions? Please call 562-570-7387.



Animal Control Training Services
16608 W. 144 Terrace
Olathe, Kansas 66062

Phone: 913-515-0080
Website: www.aco-acts.com
E-mail: info@aco-acts.com



Training Program for Animal Control Professionals

May 15-16, 2018
May 17-18, 2018

Long Beach, CA



Group A (Both days, \$250; single day, \$125)

May 15

Tactical/Interpersonal Communication - What is the goal of an Animal Control Officer during a contact? Answer: "generate voluntary compliance". The ability to communicate effectively is vital for the ACO. Professional presence and verbal skills are the first two elements presented when communicating with the public. The tactical communications course is specifically designed for the work of an ACO when dealing with stressful and emotional situations. The training provides a structured dialogue that can be used toward conflict resolution, enforcement and education, diffusing hostile situations and achieving a positive outcome. The course focuses on a win-win dynamic resulting in professional service, positive public relations, reducing liability and enhancing officer safety.

Safe Handling of Aggressive and Dangerous Dogs - Potentially dangerous and vicious dogs have become a serious and widespread threat to the safety and welfare of citizens within the United States and throughout the world. They not only pose a threat to humans, but to domestic animals as well. Many of these attacks by dogs have resulted in persons being seriously injured and in some cases causing human fatalities. When responding to in-progress calls or conducting follow up investigations of dangerous and vicious dog activity, proper training and education is paramount for the Animal Control Officer. ACTS has developed a comprehensive course specifically for Animal Control Officers relating to the safe response, handling and capture of dangerous and vicious dogs. Participants will gain a working knowledge of dog breed history and aggression, stimulus response and critical distance, behavior drives and instincts, dog characteristics and body language, safety equipment and handling considerations.

May 16

Officer Safety and Self-Defense - Whether you work in an urban or rural setting, or both, Animal Control Officers are exposed to situations that can be potentially dangerous concerning officer safety. Most ACO's don't have the luxury of working with a partner. ACO's typically work alone and are assigned to varying shifts and stand-by. Requests for back-up from fellow officers or other law enforcement agencies can often be delayed or not immediately available, placing the ACO at greater risk. The ACO Field Safety course is an 8-hour program designed to promote officer safety through danger recognition and prevention techniques. The classroom portion covers the areas of situational awareness, contact considerations, threat assessment, use of force options and legal concepts. The hands-on practical portion covers control and defense tactics, use of personal body weapons, position of interview and self-defense, footwork and physical body dynamics. Both sections provide real-life scenarios and field service application!

Group B (Both days, \$250; single day, \$125)

May 17

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