

Schedule of Training

Day 1

8:00 AM – 5:00 PM

- Basic Animal Control Officer Investigations
- Evidence Law and Collection
- Courtroom Testimony and Report Writing

Day 2

8:00 AM – 5:00 PM

- Tactical and Interpersonal Communication
- Safe Handling of Aggressive and Dangerous Dogs

Day 3

8:00 AM – 5:00 PM

- Safe Animal Handling/ Capture/Restraint Equipment
- Sovereign Citizens
- Challenging Encounters in Animal Control

Each Day:

12:00 PM – 1:00 PM

Lunch — on your own

The ACTS Training Course costs just \$375 for the complete 3-day course or \$125 for any other single day attendance. You may pay for this training program either with an Agency Check, Personal Check, Purchase Order or Credit Card. To obtain a registration form for this course, please visit www.aco-acts.com. Questions? Contact ACTS at 913-515-0080 or via email at info@aco-acts.com. Upon registration, you will receive a confirmation letter via e-mail.

Class location: Maricopa County Animal Care and Control, 2500 S. 27th Avenue, Phoenix, Arizona 85009. Need directions? Please call 602-506-2744 (John Reynolds).



Animal Control Training Services
16608 W. 144 Terrace
Olathe, Kansas 66062

Phone: 913-515-0080
Website: www.aco-acts.com
E-mail: info@aco-acts.com



Maricopa County
Animal Care and Control

Training Program for Animal Control Professionals

Oct. 16-18, 2018

Phoenix, Arizona

ACTS
Animal Control Training Services

Day 1

Basic Animal Control Officer Investigations - This course will detail the role of the Animal Control Officer in performing investigations and to identify the common types of investigations and variations between them. Participants will become familiar with scene assessment and the common tools and resources used in investigation procedures and case development. Complaint procedures, interview techniques and the types of forms and reports used for documentation will also be explained.

Evidence Law and Collection - Animal Control Officers must know the criteria for lawfully obtaining, preserving and admitting evidence to ensure evidence is identified, collected and presented in a legal manner that will be accepted in court. This block of instruction focuses on identifying the lawful process and rules governing the admission and exclusion of evidence as it relates to Animal Control criminal trials. The course will cover in detail the definition and rules of evidence, admissible types of evidence, purpose and relevancy of evidence, constitutional rights and search and seizure considerations. ACO's will also learn the basic methods and equipment that are used in the field to collect and preserve Animal Control-related evidence.

Courtroom Testimony and Report Writing - When should court preparation start? What should be done on the day of court? This block of instruction will focus on courtroom preparation and testimony from the initial call until the court date, to include: When/Why you should seek out your prosecutor before court; Important things that should be done during your testimony; Recognizing defense tactics and how to avoid them; and courtroom professionalism and dress standards/appearance. This course also includes instruction on how to write fact-based, unbiased, clear, grammatical reports as a record of the event for the prosecution.

Day 2

Tactical/Interpersonal Communication - What is the goal of an Animal Control Officer during a contact? Answer: "generate voluntary compliance". The ability to communicate effectively is vital for the ACO. Professional presence and verbal skills are the first two elements presented when communicating with the public. The tactical communications course is specifically designed for the work of an ACO when dealing with stressful and emotional situations. The training provides a structured dialogue that can be used toward conflict resolution, enforcement and education, diffusing hostile situations and achieving a positive outcome. The course focuses on a win-win dynamic resulting in professional service, positive public relations, reducing liability and enhancing officer safety.

Safe Handling of Aggressive and Dangerous Dogs - Potentially dangerous and vicious dogs have become a serious and widespread threat to the safety and welfare of citizens within the United States and throughout the world. They not only pose a threat to humans, but to domestic animals as well. Many of these attacks by dogs have resulted in persons being seriously injured and in some cases causing human fatalities. When responding to in-progress calls or conducting follow up investigations of dangerous and vicious dog activity, proper training and education is paramount for the Animal Control Officer. ACTS has developed a comprehensive course specifically for Animal Control Officers relating to the safe response, handling and capture of dangerous and vicious dogs. Participants will gain a working knowledge of dog breed history and aggression, stimulus response and critical distance, behavior drives and instincts, dog characteristics and body language, safety equipment and handling considerations.

Day 3

Safe Animal Handling/Capture and Restraint Equipment - Every day is a different day for an ACO. One of the most unique aspects of the ACO position is that of working with the wide variety of animal species and situations. Safe animal capture and handling is extremely important in order to protect the safety of the officer, the public and the animal. ACTS offers a 4-hour block of instruction that covers the skills and equipment that are necessary when dealing with domestic animals, wildlife, exotics and livestock. This practical course focuses on the animal species commonly handled by ACO's, injury prevention, dangers and risks, capture and restraint methods, equipment, safe loading and transportation.

Sovereign Citizens - A frightening trend confronting law enforcement, including animal control, involves individuals claiming exemption from the laws of the land. Also known as "travelers" or "free citizens", these persons pose a serious threat to officer safety and unique challenges to enforcement action. Students will be exposed to the tactics, philosophy and actions of this movement including how to identify involved individuals.

Challenging Encounters in Animal Control - Animal Control Officers encounter a variety of animal "interested" groups and individuals. Dealing with these people can present obstacles to education, enforcement and achieving compliance. This class covers strategies for dealing with everything from activists to elected officials with stops for "hoarders", animal welfare groups and administrators. Students will be provided with ideas on how to safely and effectively interact with a variety of persons in the animal realm.