

Schedule of Training

Day 1

8:00 AM – 5:00 PM

- ▶ Safe Handling of Aggressive and Dangerous Dogs
- ▶ Safe Animal Handling/Capture and Restraint Equipment

Day 2

8:00 AM – 5:00 PM

- ▶ Basic Animal Control Officer Investigations
- ▶ Challenging Encounters in Animal Control
- ▶ Understanding the ADA and Service Animals

Each Day Lunch:
12:00 PM – 1:00 PM
(on your own)



The ACTS Training Course costs just \$250 for the complete 2-day course, or \$125 for any single day of attendance. You may pay for this training program either with an Agency Check, Personal Check, Purchase Order or Credit Card. To obtain a registration form for this course, visit www.aco-acts.com.

Questions? Contact ACTS at 913-515-0080 or via e-mail at info@aco-acts.com. Upon registration, you will receive a confirmation letter via e-mail.

Class location: Mundelein Police Department, 221 North Lake Street, Mundelein, Illinois 60060. Need directions? Please call 847-968-4600.



Animal Control Training Services
16608 W. 144 Terrace
Olathe, Kansas 66062

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Training Course for Animal Control Professionals

June 27 - 28, 2019
Mundelein, Illinois



Day 1

Safe Handling of Aggressive & Dangerous Dogs -

Potentially dangerous and vicious dogs have become a serious and widespread threat to the safety and welfare of citizens within the United States and throughout the world. They not only pose a threat to humans, but to domestic animals as well. Many of these attacks by dogs have resulted in persons being seriously injured and in some cases causing human fatalities. When responding to in-progress calls or conducting follow up investigations of dangerous and vicious dog activity, proper training and education is paramount for the Animal Control Officer. ACTS has developed a comprehensive course specifically for Animal Control Officers relating to the safe response, handling and capture of dangerous and vicious dogs. Participants will gain a working knowledge of dog breed history and aggression, stimulus response and critical distance, behavior drives and instincts, dog characteristics and body language, safety equipment and handling considerations.

Safe Animal Handling/Capture and Restraint Equipment -

Every day is a different day for an ACO. One of the most unique aspects of the ACO position is that of working with the wide variety of animal species and situations. Safe animal capture and handling is extremely important in order to protect the safety of the officer, the public and the animal. ACTS offers a 4-hour block of instruction that covers the skills and equipment that are necessary when dealing with domestic animals, wildlife, exotics and livestock. This practical course focuses on the animal species commonly handled by ACO's, injury prevention, dangers and risks, capture and restraint methods, equipment, safe loading and transportation.

Day 2

Basic Animal Control Officer Investigations - This course will detail the role of the Animal Control Officer in performing investigations and to identify the common types of investigations and variations between them. Participants will become familiar with scene assessment and the common tools and resources used in investigation procedures and case development. Complaint procedures, interview techniques and the types of forms and reports used for documentation will also be explained.

Challenging Encounters in Animal Control - Animal Control Officers encounter a variety of animal "interested" groups and individuals. Dealing with these people can present obstacles to education, enforcement and achieving compliance. This class covers strategies for dealing with everything from activists to elected officials with stops for "hoarders", animal welfare groups and administrators. Students will be provided with ideas on how to safely and effectively interact with a variety of persons in the animal realm.

Understanding the ADA and Service Animals - This training provides background, knowledge and understanding relating to the Americans with Disabilities Act, Service Animals and state laws related to control and licensing for these animals. ACO's and Law Enforcement Officers will be better prepared to apply the laws, regulations and policies that may arise when encountering service animals and their owners. Connect the signs of abuse common to each situation involving people and animals. The topics include the Americans with Disabilities Act (ADA) for government agencies, rights and regulations for service animals, federal and state laws for service animals, and requirements for handling service animals for agencies. The course will help clarify and define the roles of ACO's and Law Enforcement within the scope of their employment.